

Terms & conditions

- ATM –Rupay Card is issued by The Rajarshi Shahu Sahakari Bank Ltd, Pune.
- This is an ATM *Rupay* card and can be used in all ATMs of Rajarshi Shahu Sahakari Bank Ltd, Pune & NPCI (NFS) ATM Network of NPCI member's bank across India, *only for ATM transaction*.
- This facility will be made available only to the account holder of Rajarshi Shahu Sahakari Bank Ltd, Pune. who has submitted the request for the ATM-Rupay card to the bank.
- The ATM card should be handled with utmost care and should not be handed over to any other person for the usage.
- If ATM card of the customer is stuck in Other than Rajarshi Shahu Sahakari Bank Ltd. ATM machine Rajarshi Shahu Sahakari Bank Ltd in not involve in return procedure of the stuck ATM card so Customer have to contact respective bank's branch OR call help desk & follow the procedure as per that banks rules & regulations. Rajarshi Shahu Sahakari Bank Ltd is not responsible for stucked ATM card return process.
- IF Customer's Cash withdrawal amount not dispensed from Other than Rajarshi Shahu Sahakari Bank Ltd ATM ,customer have to contact respective bank's branch OR call help desk & follow the procedure as per that banks rules & regulations. Rajarshi Shahu Sahakari Bank Ltd is not responsible for amount reversal of amount withdrawal.
- The PIN (Personal Identification Number) is a security / password code required for ATM transactions. The PIN Number is very important and customer should not share the PIN number with others. Customer should maintain the security of card as well as PIN number. Bank will not be liable and responsible for any direct or indirect loss, if customer hands over the ATM card to other or share the PIN number with others.
- In Case of 'Loss of card', customer has to log a complaint or request to the bank or help desk immediately for blocking the card and also for change of PIN... The request will be verified by the bank and card will be blocked within 24Hrs. Bank will not be liable and responsible for any transaction done by the ATM card during the period of card lost by the customer and card blocked by the bank.
- Bank has initiated this ATM service as an additional facility to be given to bank's customers. It is bank's discretion to continue / discontinue this facility with or without prior intimation.
- Customer is made aware that, Bank will try to provide Uninterrupted service towards this facility and Bank will also try to maintain maximum uptime for this facility. However, as this facility involves different entities like connectivity, ATM machines, software, other banks ATM network etc., there may be chances of unavailability of the service for temporary periods. Bank will not be liable and responsible for such circumstances and for the down time of the system.
- Customer should contact the bank for any dispute / issues regarding the ATM card and ATM system. Bank will register the dispute and will respond to the customer after verification of the complaint. The dispute will be resolved by the bank in the stipulated time for such issues.
- Customer should follow proper procedure while operating ATM card for the transaction. Bank will not be responsible and liable for any mistake made by customer during ATM transaction.
- Customer is bound to follow rules & regulations for ATM transaction as per the guidelines issued by the Bank on time to time.

Charges

Sr.No	Charges Type	Charges Amt
1	ATM card Issuance charges	FREE
2	Annual Charges	FREE
3	Replacement of damaged card.	FREE
4	ATM card lost/stolen then reissue of another card.	Rs.100/-
5	Re PIN generation	Rs.25/-

Sr.No	Transaction Charges	Charges Amt
1	Any transaction on Rajarshi Shahu Sahakari Bank Ltd ATM.	FREE
2	On Other bank's ATM transaction made for calendar month first 5 transactions (including balance inquiry)	FREE
	From 6th transactions onward	
	i) Balance inquiry	Rs.10/-
	ii)Cash Withdrawal	Rs.20/-

I/we confirm that I/We have read & agree to be bound by Terms & conditions

Signature 1

Signature 2

Signature 3